

Southeast Idaho High Country Tourism August 16, 2023 Meeting Minutes

The Southeast Idaho High Country Tourism Council of Region 5 met on August 16, 2023 at the Royal Pizzeria 11 Main Street, Lava Hot Springs, Idaho.

Welcome and Introductions

President Tami Leonhardt called the meeting to order and welcomed all in attendance.

Present

President Tami Leonhardt, Secretary Bridget Losee, Grant Administrator-Treasurer Destiny Egley. Council members: Kristen Jensen, Tish Dahmen, Jeff Glissendorf, Tyson Koester, Guests: Ann Yearsley and Birgitta Bright.

Minutes-Action Item

The May 18, 2023 meeting minutes were emailed to the council for review. Tish Dahmen made a motion to approve the May 18, 2023 meeting minutes, Destiny Egley seconded the motion. The motion carried unanimously.

Financial Status Report-Action Item

Grant Administrator-Treasurer Destiny Egley reported on the financial status.

SOUTHEAST IDAHO HIGH COUNTRY		08/15/23
MONTHLY EXPENSE REPORT		
BANK BALANCE FORWARD		\$ 28,259.02
DEPOSITS/REIMBURSEMENTS		
DEPOSIT - RFF #4 2022 Grant		\$ 30,202.06
DEPOSIT - Amazon Refund computer monitor for Destiny		\$ 199.99
DEPOSIT - Reimb. From Destiny -accidental purchase on wrong card		\$ 77.21
DEPOSIT -		\$ -
Total Deposits		\$ 30,479.26
EXPENSES		
Advertising - Forrest Design Group	\$ 47,050.59	
Century Link - Telephone & Long Distance	\$ 206.61	
Website - Homeland Web	\$ -	
Postage & Delivery - Fulfillment, Stamps.com & brochure distribution	\$ 458.73	
Meeting	\$ -	
TS Shipper - Dallas show displays and supplies sent back to us	\$ 554.40	
Ron Gardner - Social Media Management	\$ 1,200.00	
Amazon - Computer Monitor for Destiny - 1st one sent back & accidental purchase	\$ 275.20	
Darwin Egley - Trade show display supplies to fix broken display	\$ 20.33	

	Office Max - Offices supplies	\$ 63.26	
	Medipac - Snowbird AZ show down payment for booth	\$ 303.00	
	Good News - Bear Brochures QR code placement for year	\$ 685.00	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
		\$ -	
	TOTAL EXPENDITURES	\$ 50,817.12	
В	ANK ENDING BALANCE		\$ 7,921.16
	Account Details As of 8/15/2023		
	IRELAND BANK		
	E\$\$ENTIAL CHECKING ACCOUNT		
	******2529		
	\$9,043.15		

From 05/07/2023 the Sorted by: Date, Type Date Num 5/8/2023 5/8/2023 5/8/2023 DB		3						
Date Num 5/8/2023 5/8/2023 5/8/2023	pe, Number/Ref							
5/8/2023 5/8/2023 5/8/2023								
5/8/2023 5/8/2023 5/8/2023	Date Number Payo		Account	Memo	Payment	С	Deposit	Balance
5/8/2023 5/8/2023 5/8/2023	5/8/2023 2915 Lumen Accounts Paya		Accounts Payable	208-776-5155 903B	3.19	Х		30,387.20
5/8/2023 5/8/2023				Data phone line charges for Admin - April 2022 Grant RFF				
5/8/2023	2916	Century Link	Accounts Payable	#4	68.62	Х		30,318.58
5/8/2023				Social media management 2022 Grant RFF #5 Public				
, ,	2917	Ron Gardner	Accounts Payable	relations	400	Χ		29,918.58
, ,				travel reimb. for Experience Idaho travel show 2022				
5/10/2023 DB	2918	Destiny Egley	Trade & Travel Shows	Grant RFF #4	559.96	Χ		29,358.62
		Stamps.com	Fulfillment-Direct Mail & Email:USPS & Stamps.com	Monthly service fee for stamps.com	19.99	Х		29,338.63
		USPS-	Fulfillment-Direct Mail &	Brochures to visitors centers Cache Valley & Bannock hist.				
5/11/2023 DB		Postmaster	Email:USPS & Stamps.com	museum	37.95	Χ		29,300.68
5/11/2023	2919	Void Check	Miscellaneous	VOID:		Χ		29,300.68
5/15/2023 DB		Harland Clarke	Administration:Supplies	Re-order checks for HCT 800qty	52.33	Х		29,248.35
5/15/2023	2920	Tish Dahmen	Trade & Travel Shows	IRU travel reimb. mileage & per diem 21' Grant RFF #4	414.46	Х		28,833.89
				Exp. ID Expo travel reimb. mileage & per diem 21' Grant RFF				
5/15/2023	2921	Kristen Jensen	Trade & Travel Shows	#4	366.9	Χ		28,466.99
5/16/2023 DB		Amazon.com	Administration:Supplies	computer monitor 2022 Grant RFF #4 27" monitor 2022	207.97	Х		28,259.02
5/23/2023 DB		Amazon.com	Administration:Supplies	Grant Returned 32"	197.99	Х		28,061.03
5/222023 DB TS Shipper				Dallas show display				

5/31/2023 D 5/31/2023 D 6/2/2023	DB DB	Stamps.com Amazon.com USPS-	Fulfillment-Direct Mail & Email:USPS & Stamps.com	for fulfillment 2022 Grant	100	х		
5/31/2023 D								27,406.63
6/2/2023	DB	LICDC	Administration:Supplies	Refund on monitor wro	ng size	Х	199.99	27,606.62
6/2/2023	DR		Fulfillment-Direct Mail &	Fulfillment sent to	2.66			27.602.06
		Postmaster	Email:USPS & Stamps.com	Canada	3.66	Х		27,602.96
6/6/2023 D		Deposit	GRANT AWARD	Deposit RFF #4 2022 Gr SEID brochures to	ant	Х	30,202.06	57,805.02
6/6/2023 C		USPS-	Fulfillment-Direct Mail &	Ontario, OR visitors				
	DB	Postmaster Forrest Design	Email:USPS & Stamps.com	center	53.05	Χ		57,751.97
6/6/2023	2922	Group	Accounts Payable		28,056.84	Х		29,695.13
				Phone line charges				
6/6/2023	2923	Century Link	Accounts Payable	2022 Grant Admin RFF #5	68.62	х		29,626.51
6/6/2023	2924	Lumen	Accounts Payable	208-776-5155 903B	0.44	Х		29,626.07
0,0,2023	2324	Lumen	Accounts rayable	Social media	0.44			23,020.07
6/6/2022	2925	Dan Cardnar	Accounts Davidhla	management 2022	400	v		20 226 07
6/6/2023	2925	Ron Gardner	Accounts Payable	Grant RFF #5 Trade show display	400	Х		29,226.07
				supplies to fix broken				
6/7/2023	2926	Darwin Egley	Trade & Travel Shows	display 2022 Grant RFF #5	20.33	х		29,205.74
3,7,2323	2520	20 28.07	Fulfillment-Direct Mail &		20.00			25)25517 :
6/12/2023 D	DB	Stamps.com	Email:USPS & Stamps.com	monthly service fee	19.99	Χ		29,185.75
6/14/2023 D	DB	Office Max	Administration:Supplies	Office supplies 2022 Grant RFF #5	63.26	Х		29,122.49
				Amazon purchase by				
				mistake on wrong card saved - Reimb.				
6/15/2023 D	DB	Amazon.com	Miscellaneous	7/11/23 #110	77.21	Х		29,045.28
			Fulfillment Direct Mail 9	postage on account for fulfillment 2022				
6/21/2023 D	DB	Stamps.com	Fulfillment-Direct Mail & Email:USPS & Stamps.com	Grant	100	Х		28,945.28
			Fulfillment-Direct Mail &					
7/10/2023 D	DB	Stamps.com	Email:USPS & Stamps.com	monthly service fee Reimb from Destiny acc	19.99 identally	Х		28,925.29
7/11//2023		Deposit	Miscellaneous Income	used wrong CC for Ama	-	Х	77.21	29,002.50
7/11/2022	DB	USPS- Postmaster	Fulfillment-Direct Mail & Email:USPS & Stamps.com	Fulfillment envelope to Iran	7.65	v		30 004 05
7/11/2023 D	DВ	Postmaster	Email:03P3 & Stamps.com	Phone line charges	7.65	Х		28,994.85
				2022 Grant Admin				
7/11/2023	2927	Century Link	Accounts Payable	RFF #5	68.62	Х		28,926.23
7/11/2023	2928	Lumen	Accounts Payable	208-776-5155 903B Social media	1.06	Χ		28,925.17
7/11/2023	2929	Ron Gardner	Accounts Payable	management	400	Х		28,525.17
				Advertising				
		Forrest Design		campaigns NPT and Datafy 2022 Grant				
7/11/2023	2930	Group	Accounts Payable	RFF #5 Advertising	18,993.75	Х		9,531.42
		USPS-	Fulfillment-Direct Mail &	Box of brochures sent to Visitors				
7/17/2023 D	DB	Postmaster	Email:USPS & Stamps.com	Center in MT	26.75	Х		9,504.67
				Arizona Snowbird				
				Extravaganza show Feb. 2024 partial				
7/25/2023 D	DB	Medipac	Trade & Travel Shows	down on booth	303	Х		9,201.67
8/2/2023 D	DB	Stamps.com	Fulfillment-Direct Mail & Ema		100			9,101.67
8/8/2023 D	DB	USPS- Postmaster	Fulfillment-Direct Mail & Email:USPS & Stamps.com	Postage for fulfillment	7.65			9,094.02
0,0,2023		i Ostiliastei	Linaii.03i 3 & 3tairips.com	Phone line charges	7.03			3,034.02
8/9/2023	2931	Century Link	Accounts Payable	2023 Grant RFF #6	66.12			9,027.90
8/9/2023	2932	Lumen	Accounts Payable	208-776-5155 903B	1.75			9,026.15
		Good News,		Bear Brochure QR code download				
8/9/2023	2933	LLC	Accounts Payable	magazine 2022 Grant	685			8,341.15

				RFF #6, 2023 Grant RFF #1			
8/9/2023	2934	Ron Gardner	Accounts Payable	Social media management 2023 Grant RFF #6	400		7,941.15
8/10/2023	DB	Stamps.com	Fulfillment-Direct Mail & Email:USPS & Stamps.com	monthly service fee	19.99		7,921.16

SOUTHEAST IDAHO HIGH COUNTRY PUBLICITY STATUS REPORT - 1/1/2023-12/31/2023													
GRANT 2023	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
American Road Magazine	436	274				521	1062						2293
American Road packet requests													0
Idaho Roadsider													0
Idaho State Travel Guide	1		2										3
Birding publications													0
Yellowstone Nat. park emails	479	622	437	682	643	779	682						4324
YNP packet requests		1	2	2									5
Web Sites													0
GO-ID Website emails	111	103	101	48	139	100	62						664
GO-IDAHO packet requests	2		1		2	1							6
Bear Lake GO-TRAVEL emails													0
Go-Travel BL packet requests													0
Idahohighcountry.org - HCT	23	9	12	12	18	10	11						95
Lavahotsprings.com			1										1
Lavahotsprings.org													0
Visitidaho.org													0
Visitor Centers - Other													0
Certified Folder & Bear Shipments			1	134									135
Other Visitor Center Requests						1							1
Facebook - Social Media				1	1								2
Friends or Relatives													0
Schools/Students													0
TOTAL PACKETS SENT 2023	<u>26</u>	<u>10</u>	<u>19</u>	<u>15</u>	<u>21</u>	<u>12</u>	<u>11</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>7529</u>
TOTAL PACKETS SENT 2022	63	245	191	162	96	54	4	22	10	7	6	15	875
TOTAL PACKETS SENT 2021	148	274	223	161	140	163	99	101	55	79	66	40	1546
TOTAL PACKETS SENT 2020	186	102	84	232	148	125	154	128	166	71	81	81	1558
TOTAL PACKETS SENT 2019	19	41	70	126	64	118	114	96	75	73	63	56	915

2022 Grant Budget - Southeast Idaho High Country Tou	2022 Grant Budget - Southeast Idaho High Country Tourism - 8/1/2022 thru 9/30/2023					
1.8 Administration	Description	Budget \$	Exp. to date	Balance		
Overhead (apport. value 100%)	Telephone line, insurance, tax filing & office supplies	\$3,000.49	\$1,189.64	\$1,810.85		
2.0 Advertising - FDG	Description - Vendors	Budget \$	Exp. to date	Balance		
2.2 Print Advertising - Mag.	ITC, Poc. Chamber, AmRd, RV ID, Great Am., Living Bird,trade show	\$20,000.00	\$18,662.31	\$1,337.69		
Collateral Material	Vis. Guide, SEID Mag, Trail maps, Small Comm. Broch.	\$12,800.00		\$12,800.00		
2.4 Video Advertising				\$0.00		
Video/Digital	Video Creation & photography costs, Brand USA	\$10,000.00		\$10,000.00		
OTT (Over the top TV)	Digital/Streamming OTT	\$8,000.00		\$8,000.00		
2.5 Audio Streaming radio	Pandora, Spotify, Youtube Music	\$3,000.00		\$3,000.00		
2.6 Digital Advertising				\$0.00		
Search/Meta Search	Miles Media, Brand USA, Hermann Global, YNP, Red Sky, Northwest Travel	\$39,900.00	\$625.00	\$39,275.00		

PD social display ads/OTA'sSEO Ads, google ads, creative		\$18,000.00	\$23,000.00	
content, digital advertising 10.2 Public Relations	Coolel modio compoigne poid ade	\$16,000.00	\$23,000.00	\$0.00
Influencer Engagement	Social media campaigns paid ads Social media influencer content & blog	\$5,000.00		\$5,000.00
Content Creation	Social media content creation	\$3,000.00		\$3,000.00
	TOTAL BUDGET FOR FORREST DESIGN GROUP	\$3,000.00 \$119,700.00	\$42,287.31	\$3,000.00 \$77,412.69
5.0 Website - Homeland	Description - Vendors	#119,700.00 Budget \$	Exp. to date	Balance
5.2 Other - Webhosting	webhosting renewals	\$700.00	\$500.00	\$200.00
Domain Name	Annual domain fees	\$200.00	Ψ300.00	\$200.00
Technical Upgrade	Web upgrades as needed for google analytics/changes	\$5,000.00		\$5,000.00
Maintenance	Web maint., plugins, web updates, newsletters	\$7,000.00		\$7,000.00
Other	Promotional campaign web pages incl prof. translation services in diff. languages	\$5,500.00		\$5,500.00
	TOTAL BUDGET FOR HOMELAND WEB	<u>\$18,400.00</u>	<u>\$500.00</u>	\$17,900.00
2.2 Print Advertising	Description - Vendors	Budget \$	Exp. to date	Balance
Collateral Material	Vis. Guide, SEID Mag, Trail maps, Small Comm. Broch.& Adv.	\$15,000.00	\$900.00	\$14,100.00
Fulfillment Costs	Postage, long distance fees, shipment of brochures	\$7,000.00	\$4,229.71	\$2,770.29
Other - Brochure Dist.	Certified Folder & Bear Brochure distribution contracts	\$10,000.00	\$7,269.20	\$2,730.80
2.6 Digital Advertising				
Other-online advertising	Go-ID lead generation & email campaign, homeland newsletters	\$8,000.00	\$3,395.00	\$4,605.00
6.0 FAM & Site Visits				
Familiarization Tour #1	FAM Trip associated with IRU in Boise	\$2,500.00		\$2,500.00
Familiarization Tour #2	Yellowstone Loop FAM Tour or other state sponsored	\$1,000.00		\$1,000.00
Familiarization Tour #3	Tour Bus FAM as needed - Specific tour bus requests	\$1,000.00		\$1,000.00
8.0 Trade & Travel Shows				
Show #1	UT Market - UT Travel Expo/MM show, RV, Sportsmans	\$6,000.00	\$14,484.75	-\$8,484.75
Show #2	Intl- ABA, Calgary, Go West, Intl. Round up, Snowbird	\$6,000.00	\$3,935.64	\$2,064.36
9.0 Capital Outlay	Electronic equip. Smart TV for travel shows	\$500.00	\$287.53	\$212.47
10.0 Other Allowed Costs				
10.1 Training & Prof. Dev.				\$0.00
ICORT	Registration, Lodging and and per diem	\$2,000.00		\$2,000.00
ESTO	Registration	\$1,500.00		\$1,500.00
10.2 Public Relations	Social media management - Ron Gardner	\$5,500.00	\$2,400.00	\$3,100.00
	GRANT TOTAL	\$207,100.49	\$80,878.78	\$126,221.71
		<u> </u>		
	CASH MATCH OBLIGATION	\$25,900.00	\$11,579.00	\$14,321.00

Brochure requests

- Malad canceled their small community brochure request.
- Lava Chamber Brochure approval is in the works. Destiny should receive the approval soon.

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Destiny Egley extended the 2022 grant deadline until the end of year.

Kristen made a motion to approve the financial status report as presented, Tish Dahmen seconded the motion. The motion carried unanimously.

ICORT (Idaho Conference on Recreation and Tourism

ICORT 2023 will be held October 16-18 at the Hells Canyon Grand Hotel in Lewiston, Idaho. Representatives attending the conference will be Tish Dahmen, Destiny Egley, Kristen Jensen?

2023 Grant Award-Discussion of Budget-Action Item

Jeff Glissendorf reported that the bed tax collections were down 18% in June and 3% down in July.

Grant Awards:

Visit Pocatello \$ 270,004.70 HCT- \$241,583.15 BLCVB \$56,843.10

Jeff Glissendorf mentioned that he would like to sponsor events such as rodeos, biking events, frisbee, wellness festival in LHS etc.

It will be interesting to see how the QR code advertising will go. Visitors can take a picture of the QR code for information of the entire the region. QR code is directed to the website.

Travel Shows

The council discussed travel show options. Destiny Egley will email a list of the travel shows that the council decided to attend.

RFP Submissions Review (advertising, social media, website)

Advertising

Companies that were sent the RFP

- Arcane Marketing
- Morpho Marketing
- Forrest Design Group

1-Submission:

Forrest Design Group-Birgitta Bright

Destiny Egley made a motion to award the advertising RFP to the Forrest Design Group with the exception of any other submittal submitted by 5pm today, Tyson Koester seconded the motion. The motion carried unanimously.

• Social Media

Companies that were sent the RFP

- Genuine Letter LLC
- Morpho Marketing
- Arcane Marketing
- Ron Gardner Productions

2-Submissions:

Tour News 1-Ron Gardner Points 980

Genuine Letter LLC- Mary Dawn Barnard Points 1070

Destiny Egley made a motion to accept the RFP from Genuine Letter and award the RFP to Genuine Letter LLC the social media RFP for the 2023 grant and Ron Gardner finish out the 2022 grant with the exception of any other submittals submitted by 5pm today, Tish Dahmen seconded the motion. The motion carried unanimously.

• Website

Companies that were sent the RFP

- Homeland Web
- Envision Works
- Pocatello Website Design

1-Submiission

Homeland Web-Ann Yearsley

Tish Dahmen made a motion to accept the bid from Homeland Web and award the website RFP as presented to Homeland Web with the exception of any other submittals submitted by 5pm today, Destiny Egley seconded the motion. The motion carried unanimously.

No other submittals were received by the deadline for social media, Website or Advertising. Motions carry.

Website Report-Ann Yearsley

Unique Visits are UP 27% from last year. Google visits were UP 38%. Direct visits were UP 60%. Facebook Ads sent over 3500 visits. Most visits from Idaho and Utah. The most visited pages were 4th of July events 3000 visits, the homepage, ATV trails, and recreation.

The Newsletter only had 773 trackable opens. Send-In-Blue shows only 78 clicks, but Google Analytics shows 142 clicks. Google blocked all emails. The IP address was blacklisted so Ann submitted a review and got it removed.

Website language translation-google translates free.

Newsletter:

Mail chimp-\$129.00 per month to send the newsletter = \$1548.00 per year. It averages \$1.00 per click.

If you take pictures and want to send to ${\tt Ann}$ for the website use the 9/16 ratio for pictures.

Advertising-Marketing Budget Status-Birgitta Bright

HI	HIGH COUNTRY TOURISM ADVERTISING PLAN 2022-2023 (22-v-1)												
8/16/2023		нст	DESCRIPTION	CO-OP	CIRCULATION	RUN DATE	ART DUE	STATUS					
Dig	Digital Advertising												
\$ 5	7,900.00												
\$	6,250.00	Miles Media	Canada West Multi- Channel Cmpn	ITC/VP		spring 2023		in progress					
\$	9,200.00	Programmatic Digital	all year-multi campaign					complete					
\$	18,125.00	Bandwango	4					in progress					
\$	3,750.00	Miles Media	VisitTheUSA Trips Page Updates			continuous		in progress					
\$	11,625.00	Americanroadmagazine.com	Itinerary, Virtual Trip, Vis Gd, Getaway, Podcast x4 +4 free 2/3 print ads			aut/win/spr/sum		in progress					
\$	1,875.00	Americanroadmagazine.com	enewsletter x2			win/spr		one complete					
\$	4,993.75	MyYellowstonePark.com	Targeted Leads			1st half 2023		in progress					
\$	2,500.00	MyYellowstonePark.com	1/2 pg ad in trip planner		digital	1st half 2023		in progress					
\$	868.75	Northwest Travel nwtravelmag.com	Trip planner	N/A	lead+30kc/210kr	Aug/Sept/Oct 23							
\$	2,125.00	Northwest Travel nwtravelmag.com	E-newsletter/soc med post	N/A	20,000	Sep-22		complete					
\$	562.50	ISSUU.COM	Sub for EXP SE ID Mag	N/A		annual		ongoing					
\$	1,875.00	Great American West	Reg website x8; reg nwsltr x4; reporting; SM Postsx2	N/A		annual		in progress					
\$	3,750.00	Paid Social Media Advertising	CANADA/SLC/BOISE	N/A				ongoing					

\$ 67	7,500.00	subtotal Digital Advertising						
Vide Adv	eo ertising							
\$ 18	8,000.00							
\$	8,000.00	Video creation and photography						in progress
\$	6,900.00	Digital/OTT Streaming	:15 and :30	N/A				complete
\$ 14	4,900.00	subtotal Video Advertising						
Aud Adv	io ertising							
\$ 3	,000.00							
\$	6,900.00	programmatic audio	audio spots targeting listener on spotify/apple/pandora etc	available	SLC metro	April-May		in progress
\$	-							
\$ 6	,900.00	subtotal Audio Advertising		•		•		
Prin Adv	t ertising							
\$ 37	7,800.00							
\$	1,250.00	RV Idaho 2024?	1/2 page full color	Back Covr w LCOC?				
\$	3,750.00	Collateral materials	rv tour guides, activities guide, tradeshow one- sheets, etc					ongoing
\$	5,712.50	2023 Idaho Travel Guide	Full page ad	N/A		annual		complete
\$	-							
\$	-							
\$ 1	0,712.50	subtotal Print Advertising		I.				
PR/S Med	Social dia							
\$ 10	0,300.00							
\$	-	Red Sky PR co-op	Targeted Promotion: Wellness					postponed to 23 grant
\$	10,500.00	Social Media Influencer & content	Linda-Carol Aug 12					visit complete
\$	-							
\$ 10	0,500.00	subtotal PR/Social Media					-	
\$ 11	10,512.50	Total Obligated						
\$ 12	7,000.00	Total Budget						

> American Road Magazine total impression over 1ml \$7,500.00

30 radio sponsorship

Photo contest Email address

Banner ad-6 months

- Fishing catch of the day promotion
- Monumental moments

AirDNA

2 yr. agreement \$15,000.00

They track all the Airbnb and BRBO marketing numbers and give a summary report. This would give a breakout on travelers and their origin reports. We would have access to all comments and where they come from.

Destiny Egley made a motion to do the American Road photo contest sponsorship @ \$7500.00 and the AirDNA @ \$7,500.00 this year and \$7,500.00 next year. Kristen Jensen seconded the motion. The motion carried unanimously.

Other Business

- Bloomington Canyon road is now open. It has been closed due to flood damage.
- Trade Shows-Jeff will be having small market meetings and sports meetings next month. Media Kits on Lava for the meetings.

Schedule Next Meeting

The next meeting will be held on Wednesday September 20, 2023 @ 10:00am at Royal Pizzeria in Lava Hot Springs.

Adjourn

Kristen Jensen made a motion to adjourn the meeting, Destiny Egley seconded the motion. The meeting ended at 12:48pm.

Minutes by Bridget Losee HCT Secretary