

Southeast Idaho High Country Tourism November 17, 2021 Meeting Minutes

The Southeast Idaho High Country Tourism Council of Region 5 met on November 17,2021 at the Chuckwagon Restaurant, 211 E. Main Street, Lava Hot Springs, Idaho.

Present

In attendance were officers: President Devanee Morrison, Secretary Bridget Losee Grant Administrator-Treasurer Destiny Egley. Council members: Matt Hunter, Sherril Tillotson, Tami Leonhardt and Kristen Jensen. Guests: Brandon De Los Reyes-Lava Hot Springs Chamber of Commerce, Birgitta Bright, and Ann Yearsley-teleconference.

Welcome and Introductions

High Country Tourism President Devanee Morrison called the meeting to order at 10:16am and welcomed all in attendance.

Minutes-Bridget Losee

The October 20, 2021, meeting minutes were emailed to council members. Sherril Tillotson made a motion to approve the October 20, 2021 minutes, Destiny Egley seconded the motion. The motion carried unanimously.

Financial Status Report-Destiny Egley

Grant Administrator-Treasurer Destiny Egley presented the following financial reports.

ANK BALANCE FORWARD		\$ 8,399.54
EPOSITS/REIMBURSEMENTS		
DEPOSIT - RFF's 5 & 6 2020 Grant		\$ 42,990.49
DEPOSIT -		\$ -
Total Deposits		\$ 42,990.49
XPENSES		
Advertising - Forrest Design Group	\$ 18,929.87	
Century Link - Telephone & Long Distance	\$ 57.97	
Website - Homeland Web	\$ 315.00	
Postage & Delivery - Fulfillment & Stamps.com fees	\$ 76.79	
Meeting - Chuckwagon October meeting	\$ 20.00	
Ron Gardner - Social Media Management	\$ 400.00	
The Go Travel Sites - Go-Idaho.com annual contract	\$ 3,395.00	
Lava Chamber of Commerce - Advertising Co-op	\$ 2,000.00	
	\$ -	
	\$ 	
	\$ -	
TOTAL EXPENDITURES	\$ 25,194.63	

В	ANK ENDING BALANCE	\$ 26,195.40
	Account Details As of 11/16/2021	
	IRELAND BANK	
	E\$\$ENTIAL CHECKING ACCOUNT	
	*****2529	
	\$51,293.98	

Register: IREI	AND BANK	CHECKING						
From 10/20/2021 through 11/16/2021								
Sorted by: Da	Sorted by: Date, Type, Number/Ref							
Date	Number	Payee	Account	Memo	Payment	С	Deposit	Balance
10/20/2021	DB	Chuckwagon	Meeting Meals	October HCT meeting	20	Χ		8,379.54
			Fulfillment-					
		USPS-	Direct Mail &	3 oz stamps for fulfillment				
11/4/2021	DB	Postmaster	Email:Postage	2021 Grant RFF #7	58.8			8,320.74
11/15/2021			-split-	Deposit RFF #5 & 6			42,990.49	51,311.23
			Fulfillment-					
			Direct Mail &					
			Email:USPS &					
11/15/2021	DB	Stamps.com	Stamps.com	monthly service fee	17.99			51,293.24
		Forrest						
		Design						
11/16/2021	2796	Group	Accounts Payable		18,929.87			32,363.37
				Annual go-idaho.com				
		TI 6		destination program with				
11/16/2021	2797	The Go	Accounts	lead generation 2021 Grant RFF #1	2 205 00			20.000.27
11/16/2021	2/9/	Travel Sites Lava	Payable	Grant RFF #1	3,395.00			28,968.37
		Chamber of	Accounts	Advertsing co-op 2020				
11/16/2021	2798	Commerce	Payable	Grant RFF #7	2,000.00			26,968.37
11/10/2021	2730	Commerce	Accounts	Grant III #7	2,000.00			20,300.37
11/16/2021	2799	Lumen	Payable	208-776-5155 903B	0.75			26,967.62
11/10/1011	2.00	20	Accounts	100 170 0100 0001	0.75			20,007.02
11/16/2021	2800	Lumen	Payable	208-776-5155 903B	57.22			26,910.40
			Accounts	Social media management				,
11/16/2021	2801	Ron Gardner	Payable	2020 Grant RFF #7	400			26,510.40
				October website				
				management &				
		Homeland	Accounts	newsletters 2020 Grant				
11/16/2021	2802	Web	Payable	RFF #7	315			26,195.40

2021 Grant Budget - Southeast 9/30/2022	Idaho High Country Tourism - 8/1/2021 thru			Rev. 11/16/21
1.8 Administration	Description	Budget \$	Exp. to date	Balance
Overhead (apport. value 69%)	Telephone line, insurance, tax filing & office supplies	\$4,000.00	\$66.66	\$3,933.34
2.0 Advertising - FDG	Description - Vendors	Budget \$	Exp. to date	Balance
2.2 Print Advertising - Mag.	ITC, Poc. Chamber, AmRd, RV ID, Great Am., Living Bird	\$16,000.00	-	\$16,000.00
Collateral Material	Vis. Guide, SEID Mag, Trail maps, Small Comm. Broch.	\$10,000.00		\$10,000.00
2.3 Out of Home Advertising				
Billboards	Annual Billboard Contract and printing	\$8,000.00		\$8,000.00
2.4 Video Advertising				

Video/Digital	Video Creation & photography costs	\$9,522.00		\$9,522.00
OTT (Over the top TV)	Digital/Streaming OTT	\$8,000.00		\$8,000.00
2.6 Digital Advertising				
Search/Meta Search	Miles Media, Brand USA, Hermann Global, YNP	\$30,300.00		\$30,300.00
Other	KSL.com	\$5,805.00		\$5,805.00
10.2 Public Relations	Social media campaigns paid ads	\$1,200.00		\$1,200.00
Influencer Engagement	Social media influencer content & blog	\$8,000.00		\$8,000.00
Content Creation	Social media content creation	\$1,000.00		\$1,000.00
	TOTAL BUDGET FOR FORREST DESIGN GROUP	\$97,827.00	\$0.00	\$97,827.00
5.0 Website - Homeland	Description - Vendors	Budget \$	Exp. to date	Balance
5.1 New Website creation	New website re-design	\$10,000.00	-	\$10,000.00
5.2 Other - Webhosting	webhosting renewals	\$600.00		\$600.00
Domain Name	Annual domain fees	\$150.00		\$150.00
Technical Upgrade	Web upgrades as needed for google	7 - 00:00		7_00.00
	analytics/changes	\$3,000.00		\$3,000.00
Maintenance	Web maint., plugins, web updates, newsletters	\$8,500.00	\$624.36	\$7,875.64
	TOTAL BUDGET FOR HOMELAND WEB	<u>\$22,250.00</u>	<u>\$624.36</u>	\$21,625.64
2.2 Print Advertising	Description - Vendors	Budget \$	Exp. to date	Balance
Collateral Material	Vis. Guide, SEID Mag, Trail maps, Small Comm. Broch.	\$9,800.00		\$9,800.00
Fulfillment Costs	Postage, long distance fees, shipment of brochures	\$7,300.00		\$7,300.00
Other - Brochure Dist.	Certified Folder & Bear Brochure distribution contracts	\$7,100.00	\$1,026.95	\$6,073.05
2.6 Digital Advertising				
Other-online advertising	Go Travel Sites-Go-ID lead generation & email campaign	\$3,395.00	\$3,395.00	\$0.00
6.0 FAM & Site Visits				
Familiarization Tour #1	Yellowstone Loop FAM Tour or other state sponsored	\$1,000.00		\$1,000.00
Familiarization Tour #2	Tour Bus FAM as needed - Specific tour bus requests	\$1,000.00		\$1,000.00
8.0 Trade & Travel Shows				
8.1 Consumer Travel Show				
Show #1	UT Market - UT Travel Expo/MM show, RV, Sportsmans	\$6,000.00		\$6,000.00
Show #2	Intl- ABA, Calgary, Go West, Intl. Round up, Snowbird	\$6,050.00		\$6,050.00
10.0 Other Allowed Costs				
10.1 Training & Prof. Dev.				
ICORT	Registration, Lodging and per diem	\$1,500.00		\$1,500.00
ESTO	Registration	\$1,500.00		\$1,500.00
10.2 Public Relations	Social media management - Ron Gardner	\$4,800.00		\$4,800.00
	GRANT TOTAL	\$173.522.00	<u>\$5,112.97</u>	\$168,409.03
	311111111111111111111111111111111111111			
	CASH MATCH OBLIGATION	\$22,200.00	\$0.00	\$22,200.00

SOUTHEAST IDAHO HIGH COUNTRY TOURISM GRANT STATUS

20-V-1 2020 GRA	<u>NT</u>		Grant 8/1/20 - 12	/30/21		Rev. 11/16/2021
<u>ELEMENTS</u>	AWARDED	AMENDED	RCVD YTD	NEXT RFF	OBLIGATED	AVAILABLE
Administration	\$ 3,000.00	\$ 3,000.00	\$ 1,495.81	\$ 114.44	\$ -	\$ 1,389.75
Advertising-Co-ops- Collateral	\$ 79,689.00	\$ 94,687.76	\$ 63,268.52	\$ 3,025.00	\$ 27,920.80	\$ 473.44
Fulfillment Website	\$ 14,800.00 \$ 10,600.00	\$ 14,170.00 \$ 7,069.32	\$ 12,992.30 \$ 5,215.92	\$ 135.45 \$ 315.00	\$ 944.40 \$ 1,185.00	\$ 97.85 \$ 353.40
Fam Tours & Site Visits	\$ 1,000.00	\$ 106.92	\$ 106.92	\$ 313.00	\$ 1,105.00	\$ 555.40
Trade and Travel Shows	\$ 11,500.00	\$ 6,955.00	\$ 5,460.00	\$ 1,495.00	\$ -	\$ -
Training Esto & ICORT & Influencer	\$ 5,400.00	\$ -	\$ -	\$ -	\$ -	\$ -
TOTALS	\$ 25,989.00	\$ 125,989.00	\$ 88,539.47	\$ 5,084.89	\$ 30,050.20	\$ 2,314.44
*Match requirement for year is -	\$ 15,750.00					
YTD Match received for						
year is - Balance of Match still needed	\$ 16,481.72 \$ (731.72)					
necucu	ψ (131.12)					
SOCIAL MEDIA REPORT						
Most liked - Oct. '21						
621 -10/12 - Highway Dept t	raffic cams show r	oad conditions (snov	v day)			
414 -10/06 - Haunted Histor						
316 -10/20 - Looking for a go						
283 -10/28 - long list of fun t		veen weekend/pocat	tello T			
258 -10/18 - Special weather						
253 - 10/03 - Iconic Idaho ph	10108					

Advertising opportunity

Morris Murdock Travel Show program full-page ad-\$900.00, 1/2-page ad-\$500.00 Ad space deadline is end of November.

Kristen Jensen made a motion to purchase a full-page ad in the Morris Murdock Travel Show program for \$900.00, Tami Leonhardt seconded the motion. The motion carried unanimously.

Kristen Jensen made a motion to approve the financial report as presented, Tami Leonhardt seconded the motion. The motion carried unanimously.

Certified Folder Contract Renewal-Destiny Egley

Certified Folder Brochure Distribution: Budget \$8,000.00

Certified Folder Contract \$7,098.32

Bear Brochures \$1,000.00

Total \$8,098.32

The current Certified Folder contract includes brochure distribution to the following locations: Salt Lake City, Yellowstone Route, Boise, Sun Valley-Twin Falls, Idaho Falls-Pocatello and American Falls. Do we want to add other locations such as Wyoming or Montana? If so, we would have to look at the budget and shift funds to cover the additional areas. The council agreed to not add the additional areas to the contract.

Advertising-Marketing Budget Status-Birgitta Bright

Birgitta Bright presented the advertising budget reports.

11/17/2021 HCT		HCT DESCRIPTION CO-OP CIRCULATION		CIRCULATION	RUN DATE	ART DUE	STATUS	
Dig	ital Advertisin	g						
\$	36,105.00							
5	2,575.00	Miles Media	Canada West Multi-Channel Cmpn	ITC/VP ?				
S	12,500.00	Programmatic Digital	all year-multi campaign					
;	-							
5	6,250.00	Miles Media	VisitTheUSA Trips Page Updates					
5	4,993.75	MyYellowstonePark.com	Targeted Leads & road trip promo					
;	5,000.00	MyYellowstonePark.com	1/2 pg ad in trip planner					
;	1,000.00	Paid Social Media Advertising	CANADA/SLC/BOISE					
3	32,318.75	subtotal Digital Advertising						
	eo vertising							
;	17,522.00							
5	9,522.00	Video creation and photography						
5	8,000.00	Digital/OTT Streaming						
	17,522.00	subtotal Video Advertising						
Prin Adv	nt vertising							
S	26,000.00							
5	1,250.00	RV Idaho 2023	1/2 page full color			Oct-22	10/1/202 1	
<u>;</u>	10,000.00	Collateral materials	rv tour guides, activities guide, tradeshow one- sheets, etc					
;	5,500.00	2023 Idaho Travel Guide	Full page ad			annual	8/1/2022	
•	8,505.00	American Road Magazine	1/2 pg ads, online itinerary, sweepstakes ben, virtual road trip, getaway deals, vis gd promo, video enhancemnt (\$1150/mo gratis)			fall/wtr/spr/ sum		

Οι	ıt of Home Adv	vertising
\$	8,000.00	
\$	6,215.48	Ogden & Tremonton Billboards
\$	6,215.48	subtotal Out of Home Adv.
PR	:/Social Media	
\$		
Þ	10,200.00	
\$	8,000.00	Social Media Influencer
\$	2,200.00	Social Media Content
\$	10,200.00	subtotal PR/Social Media
\$	91,511.23	Total Obligated
\$	97,827.00	Total Budget
\$	6,315.77	Total Remaining

HI	GH COUN	ITRY TOURISM AD\	/ERTISING PL	AN 2020-2021 (20-v-	1)			
11	1/17/2021	нст	DESCRIPTIO N	СО-ОР	CIRCULATIO N	RUN DATE	ART DUE	STATUS
Inte	ernational/Ca	nada			•			
\$	6,875.00	Herrmann Global	Branded story & digital	N/A	1.1 mil+ imp and 5700 leads	spring		complete
\$	2,575.00	Miles Media	Canada West Multi-Channel Cmpn	ITC INTL/POKY		Jul-21		in progress
\$	6,250.00	Miles Media	VisitTheUSA Trips Page	ITC INTL/POKY		all year		live/complete
\$	3,750.00	MyYellowstonePark.co m	Targeted Leads & road trip promo	N/A		Jan-21		complete
\$	2,500.00	MyYellowstonePark.co m	1/2 pg ad in trip planner	VP Co-op	45k prnt/12k Ids	Jan-21	10/1/2020	complete
\$	812.50	Facebook/instagram	CANADA	n/a				in progress
\$	22,762.50	subtotal Intl/Canada			<u>'</u>			
Nat	tional							
\$	1,006.25	RV Idaho 2022	1/2 page full color	n/a		annual	10/1/2020	pending

\$	10,000.00	Programmatic Digital	all year-multi campaign	n/a		All year		complete
\$	5,500.00	Idaho Travel Guide	Full page ad			Jan-21	9/24/2020	complete
\$	9,225.00	American Road Magazine	2/3 pg ads, 9 mo online itinerary		20k/70k unq vis	win/spr/sum		complete
\$	25,731.25	subtotal National						
Uta	ah/Idaho							
\$	7,943.44	Ogden & Tremonton Billboards	2 vinyls each spr/sum and fall/wtr	ID Potato Museum/ Butterfly Haven/IMNH/Downata/BLCV B		annual 13x conbtract		in progress
\$ 5	5,218.7	KSL Targeted Digital	Native content, email, display	n/a		May-21		complete
\$	437.50	Facebook/instagram	SLC, BOI	n/a		all year		in progress
\$	875.00	Pocatello Chamber magazine	1/2 pg ad			Jan-21		complete
\$	14,474.69	subtotal Utah/Idaho						
Mis	sc Advertising	/Marketing Items						
\$	1,000.00	Animate HCT Logo						in progress
\$	1,000.00	lssuu.com	Annual subscription and prep stories for social media					in progress
\$	712.00	Tour Bus Operator Guides to SE Idaho	condense to 4 tours, add contact info, new text/photos					in progress
\$	500.00	Additional Trade Show Display	for use at simultaneous shows					in progress
\$	3,212.00	subtotal Misc		I	1			
		<u> </u>						
\$	66,180.44	Total						

American road Magazine is offering members of HCT a 50% discount on advertising. The leads build up the website database. The newsletter has 80,000 visits. Open rate 8.54%. If interested in this advertising opportunity contact Birgitta Bright.

Website Report-Ann Yearsley

Ann Yearsley attended the meeting by conference call. Ann emailed the website statistics to the council.

Newsletter-untrackable contacts. Apple, Google-Chrome and Firefox are blocking cookies that let us know if customers view the newsletter, etc. We don't know how many on apple devices opened the newsletter. This could affect the landing pages and marketing on the website. The website got migrated over to GoDaddy. The pages are loading faster it is looking good.

Website Stats:

- Google searches are down over 1000 from last year. Direct Visits were up, probably from ads. Most visits came from Idaho and Utah. Most visited pages were Halloween events, ATV and recreation. Newsletter opens were above average with untrackable opens added back in.
- It will be harder to track the visits to the landing pages on the website.
- We can look at the businesses stats to know how many visits they are getting.
- Visits in 2019 compared to 2021 before Covid were only down 1.54%
- 67% of visitors are on smart phone.

It was suggested that we see what the State is doing to track visits then follow what they are doing. Destiny will reach out to the State to see what we can do. Madden Media is the State's marketing company.

Wellness Campaign Presentation-Lava Chamber of Commerce

ITC (Idaho Travel Council) representative Jeff Glissendorf notified the council at the October meeting that there were \$47,000.00 supplemental funds available in Region 5. The council has the option to request the funds or revert them back for 2022 grant.

The council discussed requesting the supplemental funds for a regional wellness program. High Country would create a wellness landing page on their website.

Wellness Campaign Activities-Categories

- Health
- Nutrition
- Fitness
- Eco and Adventure
- Personal Growth
- Spiritual and Connection
- Mind-Body (Yoga studios and martial arts studio)
- Spa and Beauty

Lava Hot Springs Chamber of Commerce representatives Sherril Tillotson and Brandon De Los Reyes informed the council that the Lava Chamber approved partnering with High Country Tourism on a wellness campaign. Sherril Tillotson said that the Lava Chamber approved \$3,750.00 for partnering or purchasing ads towards a regional wellness campaign.

Matt Hunter made a motion for High Country Tourism Council to request the \$30,000.00 supplemental funds for a regional wellness campaign. Tami Leonhardt seconded the motion. The motion carried unanimously.

Other Business

• 2022 Travel Shows

CONSUMER TRAVEL SHOW	<u>DATES</u>	Attendees and Co-ops
Utah Travel Expo/Morris Murdock	Jan.26 & Jan. 28-29	Kristen - St. George, Tami & Kristen - Sandy
SLC RV Show w/YTT	February 17 - 20	Tami, Kristen
SLC Sportsman's Expo	March 17-20	Kristen 17th&18th, Destiny

<u>INTERNATIONAL SHOWS</u>		
American Bus Association	January 8 - 11	Tish Dahmen - Grapevine TX
Go West	February 14-18	Birgitta
Calgary Show in Canada w/VP	March 19-20	
Canadian Snowbird Show	ТВА	

We still need volunteers to attend the trade shows. If interested, please let Destiny Egley know and she will add you to the attendee list.

- YTT- (Yellowstone Teton Territory) hopefully have a connecting booth with them.
- We would like to have a Fish and Game Rep attend the sportsman show. Destiny has reached out to them to see if they would want to send a rep.

Schedule Next Meeting

The next meeting will be held on January 19, 2022 @ 10am at the Chuckwagon Restaurant in Lava Hot Springs.

Adjourn

Destiny Egley made a motion to adjourn the meeting, Tami Leonhardt seconded the motion. The meeting was adjourned at 12:10 pm.

Minutes by: Bridget Losee, HCT Secretary