

# Southeast Idaho High Country Tourism September 20, 2023 Meeting Minutes

The Southeast Idaho High Country Tourism Council of Region 5 met on September 20, 2023 at the Royal Pizzeria 11 Main Street, Lava Hot Springs, Idaho.

## Welcome and Introductions

Grant Administrator Destiny Egley called the meeting to order and welcomed all in attendance.

#### Present

President Tami Leonhardt-teleconference, Secretary Bridget Losee, Grant Administrator-Treasurer Destiny Egley. Council members: Kristen Jensen, Tyson Koester, Tish Dahmen, Darlene Downs, Jeff Glissendorf. Guests: Ann Yearsley and Birgitta Bright.

#### Minutes-Action Item

The August 16, 2023 meeting minutes were emailed to the council for review. Kristen Jensen made a motion to approve the August 16, 2023 meeting minutes, Destiny Egley seconded the motion. The motion carried unanimously.

## Financial Status Report-Action Item

Grant Administrator-Treasurer Destiny Egley reported on the financial status.

SOUTHEAST IDAHO HIGH COUNTRY		09/20/23
MONTHLY EXPENSE REPORT		
BANK BALANCE FORWARD		\$ 7,921.16
DANK BALANCE FORWARD		\$ 1,921.10
DEPOSITS/REIMBURSEMENTS		
DEPOSIT - RFF #5 2022 Grant		\$ 20,319.51
DEPOSIT -		\$ -
Total Deposits		\$ 20,319.51
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EXPENSES		
Advertising - Forrest Design Group	\$ -	
Century Link - Telephone & Long Distance	\$ 66.70	
Website - Homeland Web	\$ 1,479.00	
Postage & Delivery - Fulfillment, Stamps.com & brochure distribution	\$ 145.77	
Meeting	\$ -	
IBL Events - Boise Show registration	\$ 469.00	
Microsoft Store - Annual subscription for Office	\$ 99.99	
ICORT Registration for Destiny and Kristin	\$ 717.50	
Yellowstone Teton Territory - 1/2 booth costs for RV show registration	\$ 1,650.82	
Unicom - Booth registration for Dallas show	\$ 4,295.00	
Good News - Bear Brochures Brochure distribution contract	\$ 1,320.00	
Ron Gardner - Social Media Management	\$ 400.00	
	\$ -	
	\$ -	
	\$ -	
	\$ -	
	\$ -	
TOTAL EXPENDITURES	\$ 10,643.78	
BANK ENDING BALANCE		\$ 17,596.89
Account Details As of 9/20/2023		
IRELAND BANK		
E\$\$ENTIAL CHECKING ACCOUNT		
######################################		
\$17,596.89	1	1

Register: IRELAND BANK CHECKING			
<u>-</u>			

From 08/17, 09/20/2023	/2023 throu	gh						
Sorted by: D	ate, Type, N	lumber/Ref						
Date Number Payee			Account	Memo	Payment	С	Deposit	Balance
8/22/2023	DB	USPS- Postmaster	Fulfillment-Direct Mail & Email:USPS & Stamps.com	Brochures sent to ID forrest service Soda office	17.85	Х		7,895.38
8/22/2023	DB	Stamps.com	Fulfillment-Direct Mail & Email:USPS & Stamps.com	postage on account for fulfillment	100	Х		7,795.38
8/23/2023	DB	IBL Events	Accounts Payable	Boise Experience Idaho travel show booth 2023 Grant RFF 6	469	Χ		7,326.38
8/28/2023	DB	Microsoft Store	Administration	Annual subscription for Microsoft 365 2023 Grant RFF #6	99.99	Х		7,226.39
8/28/2023	2935	Century Link	Accounts Payable	Monthly phone line charges 2022 Grant RFF #6	66.32			7,160.07
8/29/2023	DB	ICORT	Other Allowable Costs - Regist.	Registration for Destiny ICORT Oct. 16-18 2022 Grant RFF #6	358.75	Х		6,801.32
9/5/2023	2936	Deposit Yellowstone Teton Territory- YTT	GRANT AWARD  Accounts Payable	1/2 cost for booth at RV Utah show 2024 - 2023 Grant RFF #6	1,650.82		20,319.51	27,120.83 25,470.01
9/6/2023	2937	Unicomm,	Accounts Payable	Dallas TX travel show booth 2023 Grant RFF #6	4,295.00			21,175.01
9/6/2023	2938	Good News, LLC	Accounts Payable	Teton Valley/IF/Rexburg brochure dist. contract 2022 RFF #6 & 2023 RFF #1 Grants	1,320.00			19,855.01
9/6/2023	2939	Lumen	Accounts Payable	208-776-5155 903B	0.38			19,854.63
9/6/2023	2940	Ron Gardner	Accounts Payable	Social Media Management 2022 Grant RFF #6	400			19,454.63
9/6/2023	2941	Homeland Web	Accounts Payable	Website maint. updates and management 2022 Grant RFF #6	1,479.00			17,975.63
9/11/2023	DB	Stamps.com	Fulfillment-Direct Mail & Email:USPS & Stamps.com	monthly service fee for stamps.com	19.99			17,955.64
9/13/2023	DB	ICORT	Other Allowable Costs - Regist.	Registration for Kristin ICORT Oct.16-18 2022 Grant RFF#7	358.75			17,596.89

2022 Grant Budget - Southeast Idaho High Country T	ourism - 8/1/2022 thru 9/30/2023		RFF's 1-6	Rev.9/7/2023
1.8 Administration	Description	Budget \$	Exp. to date	Balance
Overhead (apport. value 100%)	Telephone line, insurance, tax filing & office supplies	\$3,000.49	\$1,355.08	\$1,645.41
2.0 Advertising - FDG	Description - Vendors	Budget \$	Exp. to date	Balance
2.2 Print Advertising - Mag.	ITC, Poc. Chamber, AmRd, RV ID, Great Am., Living Bird,trade show	\$20,000.00	\$18,662.31	\$1,337.6
Collateral Material	Vis. Guide, SEID Mag, Trail maps, Small Comm. Broch.	\$12,800.00		\$12,800.0
2.4 Video Advertising				\$0.0
Video/Digital	Video Creation & photography costs, Brand USA	\$10,000.00		\$10,000.0
OTT (Over the top TV)	Digital/Streamming OTT	\$8,000.00		\$8,000.0
2.5 Audio Streaming radio	Pandora, Spotify, Youtube Music	\$3,000.00		\$3,000.0
2.6 Digital Advertising				\$0.0
Search/Meta Search	Miles Media, Brand USA, Hermann Global, YNP, Red Sky, Northwest Travel	\$39,900.00	\$1,740.26	\$38,159.7
PD social display ads/OTA'sSEO Ads, google ads, creative content, digital advertising		\$18,000.00	\$23,000.00	
10.2 Public Relations	Social media campaigns paid ads			\$0.0
Influencer Engagement	Social media influencer content & blog	\$5,000.00		\$5,000.0
Content Creation	Social media content creation	\$3,000.00		\$3,000.0
	TOTAL BUDGET FOR FORREST DESIGN GROUP	<u>\$119,700.00</u>	<u>\$43,402.57</u>	\$76,297.4
5.0 Website - Homeland	Description - Vendors	Budget \$	Exp. to date	Balance
5.2 Other - Webhosting	webhosting renewals	\$700.00	\$500.00	\$200.0
Domain Name	Annual domain fees	\$200.00		\$200.0

Technical Upgrade	Web upgrades as needed for google analytics/changes	\$5,000,00		\$5.000.00
Maintenance	Web maint., plugins, web updates, newsletters	\$7,000.00	\$1,479.00	\$5,521.00
Other	Promotional campaign web pages incl prof. translation services in diff. languages	\$5,500.00	ψ1,413.00	\$5,500.00
	TOTAL BUDGET FOR HOMELAND WEB	<u>\$18,400.00</u>	<u>\$1,979.00</u>	\$16,421.00
2.2 Print Advertising	Description - Vendors	Budget \$	Exp. to date	Balance
Collateral Material	Vis. Guide, SEID Mag, Trail maps, Small Comm. Broch.& Adv.	\$15,000.00	\$900.00	\$14,100.00
Fulfillment Costs	Postage, long distance fees, shipment of brochures	\$7,000.00	\$4,680.69	\$2,319.31
Other - Brochure Dist.	Certified Folder & Bear Brochure distribution contracts	\$10,000.00	\$8,009.20	\$1,990.80
2.6 Digital Advertising				
Other-online advertising	Go-ID lead generation & email campaign, homeland newsletters	\$8,000.00	\$3,395.00	\$4,605.00
6.0 FAM & Site Visits				
Familiarization Tour #1	FAM Trip associated with IRU in Boise	\$2,500.00		\$2,500.00
Familiarization Tour #2	Yellowstone Loop FAM Tour or other state sponsored	\$1,000.00		\$1,000.00
Familiarization Tour #3	Tour Bus FAM as needed - Specific tour bus requests	\$1,000.00		\$1,000.00
8.0 Trade & Travel Shows				
Show #1	UT Market - UT Travel Expo/MM show, RV, Sportsmans	\$6,000.00	\$20,899.57	-\$14,899.57
Show #2	Intl- ABA, Calgary, Go West, Intl. Round up, Snowbird	\$6,000.00	\$5,252.64	\$747.36
9.0 Capital Outlay	Electronic equip. Smart TV for travel shows	\$500.00	\$287.53	\$212.47
10.0 Other Allowed Costs				
10.1 Training & Prof. Dev.				\$0.00
ICORT	Registration, Lodging and per diem	\$2,000.00		\$2,000.00
ESTO	Registration	\$1,500.00		\$1,500.00
10.2 Public Relations	Social media management - Ron Gardner	\$5,500.00	\$2,400.00	\$3,100.00
	GRANT TOTAL	\$207,100.49	\$92,561.28	\$114,539.21
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	CASH MATCH OBLIGATION	\$25.900.00	\$11.579.00	\$14,321.00

#### Travel Shows

Travel Show Name	Dates	Attendees and Co-ops
Denver Travel & Adventure	1/20-1/21	BL&VP Jeff and Tami
Utah Travel/Morris Murdock	1/24 & 1/26-27	HCT&VP Kristen and Tish
SLC RV Show w/YTT	2/15-2/18	HCT&YTT Kristen, Tish & Bridget
Dallas Travel& Adventure	3/23-3/24	HCT&VP Molly and Hubby??
Experience Idaho Expo	5/4/2023	HCT&BL&VP Jeff
International Shows		
International Roundup (IRU	4/19-4/22	Need REPS
Snowbird Extravaganza	2/5/2023	HCT&LHSF Destiny and Darwin

Jeff Glissendorf made a motion to approve the financial status report as presented, Darlene Downs seconded the motion. The motion carried unanimously.

# ICORT (Idaho Conference on Recreation and Tourism) Last call registration

ICORT will be held October 16-18, 2023 at Hell Canyon Grand Hotel in Lewiston, Idaho. Destiny Egley asked if there is anyone else wanting to attend the conference. She can then pay for their registrations. Kristen, Birgitta, Tish, Jeff and Destiny are attending the conference. Wendy Anderson from the MEC center will be attending as well.

Tish Dahmen made a motion to pay for Kristen Jensen's expenses at ICORT including per diem, travel, and hotel (\$432.00), Darlene Downs seconded the motion. The motion carried unanimously.

#### Website Report-Ann Yearsley

Ann Yearley sent the website statistics to the council members. Please let Ann know if you didn't receive them. Ann created an event on the website for Fall-Halloween on the event page.

Active users are UP 4900 from last year. Google visits were up 4700. Direct visits were up 320. Most visits were from Utah, Idaho, Colorado. The most visited pages were events, hot pools, the homepage, and fire report. The Newsletter had 3,367 trackable opens.

#### Newsletter:

Currently HCT sends our newsletter out to approximately 88,000 monthly. Mail Chimp cost is \$129.00 per month for the newsletter and Ann's cost would be \$100.00-\$120.00 per month. Total 250.00 per month.

The council discussed the options of sending the newsletter out to more customers or sending it out weekly and not monthly. The council decided to keep the newsletter delivery monthly.

Ann asked the council to give her new ideas to post in the newsletter monthly. It was suggested to put an area on the newsletter of "Did you know" for things that happen in each community. An agenda items will be added for do you have anything happening in your community to add to the newsletter. The community representative will need to get their information to Ann by the end of the month so that she can get it into the newsletter by the  $4^{\rm th}$  of the month.

### Advertising-Marketing Budget Status-Birgitta Bright

НІ	GH COUN	TRY TOURISM ADVI	ERTISING PLAN 2022	-2023 (2	2-v-1)			
9	9/20/2023	нст	DESCRIPTION	CO-OP	CIRCULATION	RUN DATE	ART DUE	STATUS
Dig	ital Advertising							
\$ 5	7,900.00							
\$	6,250.00	Miles Media	Canada West Multi- Channel Cmpn	ITC/VP		spring 2023		in progress
\$	9,200.00	Programmatic Digital	all year-multi campaign					complete
\$	18,125.00	Bandwango	4					in progress
\$	3,750.00	Miles Media	VisitTheUSA Trips Page Updates			continuous		in progress
\$	11,625.00	Americanroadmagazine .com	Itinerary, Virtual Trip, Vis Gd, Getaway, Podcast x4 +4 free 2/3 print ads			aut/win/spr/su m		complete
\$	1,875.00	Americanroadmagazine .com	enewsletter x2			win/spr		one complete
\$	4,993.75	MyYellowstonePark.co m	Targeted Leads			1st half 2023		in progress
\$	2,500.00	MyYellowstonePark.co m	1/2 pg ad in trip planner		digital	1st half 2023		in progress
\$	625.00	Northwest Travel nwtravelmag.com	soc med post	N/A	20,000	Jan-23		complete
\$	562.50	ISSUU.COM	Sub for EXP SE ID Mag	N/A		annual		ongoing
\$	1,875.00	Great American West	Reg website x8; reg nwsltr x4; reporting; SM Postsx2	N/A		annual		in progress

\$ 9,375.00	AM Rd Fishing Photo Contest	Soc Med, banner ad, 30 min podcast	N/A		Oct-23	in progress
\$ 3,750.00	Paid Social Media Advertising	CANADA/SLC/BOISE	N/A			ongoing
\$ 74,506.25	subtotal Digital Advertising					
Video Advertising						
\$ 18,000.00						
\$ 8,000.00	Video creation and photography					in progress
\$ 6,900.00	Digital/OTT Streaming	:15 and :30	N/A			complete
\$ 14,900.00	subtotal Video Advertising					
Audio Advertising						
\$ 3,000.00						
\$ 6,900.00	programmatic audio	spotify/apple/pandora etc	available	SLC metro	April-May	in progress
\$ -						
\$ 6,900.00	subtotal Audio Advertising					
Print Advertising						
\$ 37,800.00						
\$ 3,750.00	Collateral materials	tour gd, activ gd, tradeshows etc				ongoing
\$ 5,712.50	2023 Idaho Travel Guide	Full page ad	N/A		annual	complete
\$ 2,062.50	Pocatello Chamber					
\$ 2,062.50	Magazine	Full page ad			annual	complete
\$ 2,062.50		Full page ad Full page ad			annual	complete
	Magazine  ID outdoor Mag-Post				annual	
\$ 871.25	Magazine  ID outdoor Mag-Post Register  subtotal Print				annual	
\$ 871.25 \$ 12,396.25 PR/Social Media/Mkt	Magazine  ID outdoor Mag-Post Register  subtotal Print				annual	
\$ 871.25 \$ 12,396.25 PR/Social Media/Mkt Research	Magazine  ID outdoor Mag-Post Register  subtotal Print				annual	
\$ 871.25 \$ 12,396.25 PR/Social Media/Mkt Research \$ 10,300.00	Magazine  ID outdoor Mag-Post Register  subtotal Print Advertising  Social Media Influencer	Full page ad			annual	complete

\$ 128,577.50	Total Obligated			
\$ 127,000.00	Total Budget			
\$ (1,577.50)	Total Remaining			

9,	/20/2023	нст	DESCRIPTION	CO-OP	CIRCULATION	RUN DATE	ART DUE	STATUS
Dig	ital Advertisin	g						
\$	-							
\$	6,250.00	Miles Media	Canada West Multi- Channel Cmpn			spring 2024		
\$	9,200.00	Programmatic Digital	all year-multi campaign					
\$	18,125.00	Bandwango-Activity Passports	4					
\$	11,625.00	Americanroadmagazine.com	Itin, Virt Trip, Vis Gd, Getaway, Podcast x4 +4 free 2/3 print ads			win/spr/sum		
\$	1,875.00	Americanroadmagazine.com	enewsletter x2			win/spr		
\$	4,993.75	MyYellowstonePark.com	Targeted Leads			1st half 2024		
\$	2,500.00	MyYellowstonePark.com	1/2 pg ad in trip planner		digital	1st half 2024		
\$	660.00	ISSUU.COM	Sub for EXP SE ID Mag	N/A		annual		
\$	3,750.00	Paid Social Media Advertising	CANADA/SLC/BOISE	N/A				
\$ 5	8,978.75	subtotal Digital Advertising						
Vid Adv	eo vertising							
\$	-							
\$	8,000.00	Video creation and photography						
\$	6,900.00	Digital/OTT Streaming	:15 and :30	N/A				
\$ 1	4,900.00	subtotal Video Advertising						
Auc Adv	lio vertising							
\$	-							
\$	6,900.00	programmatic audio	spotify/apple/pandora etc		SLC metro	April-May		
\$ 6	5,900.00	subtotal Audio Advertising						

			,			•		
\$	-							
\$	1,250.00	RV Idaho 2024	1/2 page full color					
\$	3,750.00	Collateral materials	tour guides, activ gd, trdshows, etc					
\$	5,712.50	2024 Idaho Travel Guide	Full page ad	N/A		annual		
\$ :	10,712.50	subtotal Print Advertising						
PR/ Me	'Social dia							
\$	-							
\$	3,750.00	Red Sky PR co-op	Targeted Promotion: Wellness					
\$	10,500.00	Social Media Influencer & content	co-op w Visit Pocatello					
Ma	rket Research							
\$	9,375.00	AirDNA-Trend Reports	Future Pacing, Mkt Sum, Trav Origin					
\$ 2	3,625.00	subtotal PR/Social Media						
\$ :	115,116.25	Total Obligated						
\$	-	Total Budget						
\$ (	115,116.25)	Total Remaining						
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# Other Business

- Jeff Glissendorf will be attending small marketing meetings, there will be 30 meetings of 30 minutes each. He will be promoting Southeast Idaho. The meetings will be held in Cedar Rapids, Iowa on September 28-29,2023.
- Wrestling sponsorship costs approximately \$30,000. Sponsorship includes hotel rooms, meeting rooms, volunteers etc. It is a three-night event with 1100 athletes. It has a huge economic impact for the community.
- Rodeos sponsorships cost approximately \$100,000.

#### Schedule Next Meeting

The next meeting will be held on October 19, 2023 @ 10:00am at 78 Main Street in Lava Hot Springs.

#### Adjourn

Tami Leonhardt made a motion to adjourn the meeting, Destiny Egley seconded the motion. The meeting ended at 11:59am.

Minutes by Bridget Losee HCT Secretary